

QUALITY MANAGEMENT MANUAL

Process Title:	QMS Policy	Process control number and revision number:	QMP 5.2 Rev 13
Department:	Organisational Statement	Effective date:	26/06/2026
Approval:	Trevor Freestone	1st Issue date:	07/07/2010

1. QMS Policy:

Hillary Group is committed to being a leading provider of civil engineering, road construction, earthworks, asphalt production and associated services through the consistent delivery of quality products and services that meet customer, statutory, regulatory and contractual requirements.

In support of our Vision and Mission, we are committed to:

- Maintaining and continually improving an effective Quality Management System in accordance with ISO 9001:2015 (Amendment 1:2024-02).
- Consistently meeting applicable customer, statutory, regulatory and contractual requirements.
- Establishing, monitoring and reviewing quality objectives that support the strategic direction of the organisation.
- Promoting customer satisfaction through quality workmanship, reliable service delivery and mutually beneficial relationships with interested parties.
- Developing and supporting competent, committed and motivated employees through training, awareness and continual development.
- Monitoring, measuring and improving our processes to enhance operational effectiveness, efficiency and business performance.
- Conducting Management Reviews to ensure the continuing suitability, adequacy and effectiveness of the Quality Management System.
- Conducting our business ethically, responsibly and with a commitment to continual improvement.

This Quality Policy is communicated throughout the organisation, is available to relevant interested parties, and is reviewed annually, or when significant changes occur, to ensure its continued suitability and alignment with the strategic direction of the business.